

TRAIN contains a variety of Blackboard Classroom training and support resources.

Components include:



Community of Practice



Online Training Courses



Demo Courses



Workshops



Supplemental Resources



Ongoing Training Support

TRAIN provides the resources an organization needs to build a successful training program centered on the effective usage of the Blackboard Classroom platform.

We know that adopting new technology can be a major undertaking for any institution. TRAIN is designed to support your organization's team of master trainers, IT support staff, and faculty through implementation and sustainment. TRAIN provides a variety of instructional materials that an organization can use to train their learning constituents on Blackboard Classroom and Blackboard Collaborate. The Blackboard training team updates the instructional materials on a bi-annually basis to coincide with major feature and functionality changes within the platform and we will keep you informed of these updates.

Blackboard offers two TRAIN packages.

An organization can choose the package that is best suited to meet their training needs: TRAIN Select or TRAIN Lite. Each TRAIN package has varied material, deployment location, and pricing. To understand the differences between the TRAIN packages, refer to *Table 1: Blackboard Classroom Train Select Versus TRAIN Lite*.

TRAIN Select



Blackboard Classroom TRAIN Select is a comprehensive professional development solution. It provides organizations with the resources needed for a self-sustaining training program.

Deployment model: The *client* hosts the materials on their own Blackboard Classroom instance, which offers clients the freedom to *rebrand* and *modify* the material to fit their needs. TRAIN Select materials are accessed via the TRAIN Community and facilitated by the client, providing unlimited seating and complete control over course structure, enrollment duration, and requirements.

Package Highlights:

- Hosted on the client's Blackboard Classroom platform; facilitated and administrated by the client
- Training content updates are provided to the client for download and installation
- Includes 7 online training courses, 24 workshops, 2 demo courses, training videos, help and how-to handouts
- Clients can rebrand and modify the material to fit their needs
- Requires three-year minimum contract

TRAIN Lite



Blackboard Classroom TRAIN Lite is a hosted professional development solution. TRAIN Lite provides a slimmed down version of the TRAIN Select package.

Deployment model: *Blackboard* will host the materials on the TRAIN Lite platform, minimizing administrative costs and eliminating the use of space on an organizations' Blackboard Classroom instance. For the TRAIN Lite online courses, Blackboard enrolls all clients into the same course instances and maintains updates, installs new versions each release, and moves enrollment to the new courses. The client's master trainers access workshop materials via the TRAIN Lite Community.

Package Highlights:

- Hosted by Blackboard; training content updates of online courses are completed by Blackboard, workshops are provided to the client for download, installation, and facilitation
- Includes 5 online training courses, 5 workshops, 2 demo courses, training videos, help and how-to handouts
- May be purchased as a one-year contract

Table 1: Blackboard Classroom Train Select Versus TRAIN Lite

Components	Select	Lite
Deployment Model		
Client hosts the courses on their own server, client can customize all materials	✓	
Blackboard hosts the online courses; online courses are not customizable by client		✓
Online Training Courses		
Getting Started with Blackboard Classroom	✓	✓
Blackboard Classroom Course Building Essentials	✓	✓
Making the Most of Blackboard Classroom	✓	✓
Getting Started with Blackboard Collaborate	✓	✓
Getting Started with Online Course Design	✓	✓
Getting Started with Online Course Facilitation	✓	
Gradebook Beyond the Basics	✓	
Workshops		
Collaborate Essentials for The Ultra Experience	✓	✓
Collaborate with the Ultra Experience: Engagement and Accessibility	✓	✓
Setting up a Successful Gradebook	✓	✓
Effectively Managing the Gradebook	✓	✓
Personalized Learning Designer	✓	✓
Using Blackboard Open LMS for Hybrid Learning	✓	
Activity and Resource Module Workshops (series of 12 workshops)	✓	
Pedagogical Application Workshops (series 3 workshops)	✓	
Workshops Addressing Classroom Needs in New Ways (series of 3 workshops)	✓	
Additional Training and Support Material		
Demo Course(s) (2)	✓	✓
Help and How-To Resources (number varies by package)	✓	✓
Playlist of training video tutorials	✓	✓
Package Support		
Access to TRAIN Community of Practice	✓	✓
Implementation Tools	✓	✓
Onboarding Support (three synchronous meetings)	✓	✓
Package support from Blackboard TRAIN Support Team	✓	✓